**EUMARELLAH SKI CLUB INC**

**BOOKING REGULATIONS 2019**

**1. DEFINITION OF TERMS:**

i) Member:

A shareholder of the Eumarellah Recreation Co-operative Limited, or nominated proxy.

ii) Affiliate and Associate:

Refer Sections 10 and 11.

iii) Guest:

All other occupants of Eumarellah Ski Lodge.

iv) Members Booking Rate:

The per night bed rate payable by a Member, Affiliates and Associates.

v) Members Children:

Children to whom the Member is legally responsible unless approved by the Executive.

vi) Guest Booking Rate:

The per night bed rate payable by a guest.

vii) High Season:

Starts Sunday 28th July through to Thursday 5th September inclusive.

viii) Mid Season:

Between Value and High Seasons, commencing Sunday 30th June to Saturday 27th July.

ix) Value Season:

Two periods before Mid Season and after High Season – Friday 7th June to Saturday 29th June and Friday 6th September to season close.

x) Lodge Manager:

The person appointed by the Executive to be responsible for the management of the lodge.

xi) Accommodation Periods:

a) Weekly 7 consecutive nights, either Friday to Thursday or Sunday to Saturday.

b) Midweek 5 consecutive nights, Sunday to Thursday.

c) Weekend 2 nights, Friday and Saturday.

d) Single Nights Subject to availability midweek only.

e) Long Weekends i.e.: 3 or 4 nights will be approved after all bookings have

been completed.

xii) Booking Register:

A list of Members, Affiliates and Associates.

**2. BOOKING ENTITLEMENTS**:

i) Accommodation may be booked in accordance with Section 5, up to a maximum of 10 beds per night.

ii) Bookings for more than 10 beds per night will be subject to the approval of the Booking Officer.

iii) Large groups of more than 20 people may, on approval of the Executive Committee, be offered a rebate of accommodation for period other than weekends.

**3. CHILDREN IN THE LODGE:**

i) Parents and guardians will be held responsible for their children whilst in occupancy in the lodge, and must be supervised at all times.

ii) Children under 3 years may be accommodated free of charge, if the parents pay for the sole use of the room. NB: Two bedrooms may not be available.

iii) Families with more than one child under 12 may request permission for the children to share a bed. This will only be approved where the one family has sole use of the room.

iv) All children, and their ages, must be clearly stated on the booking form.

v) A limited number of cots are available. Requests for cots should be stated on the booking form.

1. All children using a bed must pay the full rate

**4. ACCOMMODATION:**

i) Lodge facilities are detailed on the Lodge Information Form.

ii) Check In time is 4.00 p.m. Check Out time is 1.00 pm. i.e.: Those departing should be out by 1.00 p.m. at the latest and those arriving cannot move into their rooms before 4.00 p.m. unless the room has already been vacated and cleaned. Temporary storage of luggage outside these times is available via pre-arrangement with the lodge managers.

iii) While the Lodge Managers are responsible for cleaning the building and clearing snow etc., members and guests are expected to maintain cleanliness of the kitchen and bedrooms and generally assist the Lodge Managers when required.

iv) All Members, Associates, Affiliates and guests are required to comply with any Lodge Manager's request that relate to the running of the lodge.

**5. BOOKING DETAILS:**

i) Booking Officers: Ross & Shaz Easey

Mail Address: 25 Austin Avenue, North Curl Curl, NSW 2099.

Telephone: FreeCall 1 800 68 38 62 (answer phone if unattended or 0419 203 940)

e-mail – bookings@eumarellah.com.au

web – www.eumarellah.com.au

Phone in time: 7.00 p.m. to 9.00 p.m. leave a message if unanswered.

ii) **Bookings for the winter season to be received as follows:**

1. e-mail (preferred) mail or phone enquiries for bookings for all periods for **Members, Affiliates, and their children** open from **Tuesday 5th March.**
2. e-mail (preferred), fax, mail or phone enquiries for anyone **(Members and guests)** for all periods open from **Monday 11th March**.
3. For bookings and booking applications made within 30 days of proposed start of accommodation credit card payments only are accepted and will be taken over the phone. Bookings will be confirmed and validated when the transaction has been completed. A transaction number will be issued.

iii) **Procedure:**

1. **For Members** (refer iia)**:** e-mail (preferred), mail or phone accommodation enquiries to the Booking Officer. The Booking Officer will confirm availability and costs by return e-mail or mail in the form of an invoice with a booking reference number.

On receipt of the invoice you must choose your method of payment. Either phone or email through credit card details for Visa, MasterCard or provide details for a direct debit from a cheque or savings account. A transaction number will be issued for all completed transactions. For those who would like to pay by cheque, money order or direct deposit your payment must be made within fourteen (14) days or your booking will be cancelled without notice.

1. **For all other booking periods** (refer iib): e-mail (preferred), mail or phone accommodation enquiries to the Booking Officer. The Booking Officer will confirm availability and costs by return e-mail or mail in the form of an invoice with a booking reference number.

On receipt of the invoice you must choose your method of payment. Either phone or email through credit card details for Visa or MasterCard or provide details for a direct debit from a cheque or savings account. A transaction number will be issued for all completed transactions. For those who would like to pay by cheque, money order or direct deposit your payment must be made within fourteen (14) days or your booking will be cancelled without notice.

Full details of any group booking are to be provided including individual names and all children (and their ages) in the group. Booking Officer will e-mail or mail confirmation of your booking in the form of an invoice.

**For all other booking periods cont.**

On receipt of the invoice you must choose your method of payment. Either phone or email through credit card details for Visa or MasterCard or provide details for a direct debit from a cheque or savings account. A transaction number will be issued for all completed transactions. For those who would like to pay by cheque, money order or direct deposit your payment must be made within fourteen (14) days or your booking will be cancelled without notice.

If you require a booking for a period that is already booked out, please indicate on your booking form if you wish to be added to a waiting list for that period.

1. **PAYMENT:**

i) All accounts will be processed in full by electronic banking within 14 days of receipt unless the booking officer has been notified of different method of payment. (i.e. cheque) A transaction number will be issued for all completed transactions. If payment is to be made by cheque the booking will be cancelled if the cheque is not received within fourteen (14) days of the invoice date.

ii) If electronic transactions are declined by your Bank then alternative arrangements will need to be made with the Booking Officer.

iii) Cheques are to be made out to Eumarellah Ski Club Inc, and marked "Not Negotiable". All payments must be accompanied by a copy of the account and mailed to the Booking Officer

iv) **Final confirmation of a booking will occur only when payment has been received in full and the cheque/payment cleared. A transaction number will be issued on request. If a booking has not been confirmed with payment by the due date, the booking becomes invalid and will be cancelled by the Booking Officer without notice. Please note that the cancellation provisions with respect to refunds will apply. –This rule will be strictly interpreted!**

v) Any person (Members, Affiliates, Associates or guests) who makes a booking is liable for payment in full even if they do not utilise the accommodation. Exceptions to this are those who comply with the cancellation procedure detailed below.

7. **CANCELLATIONS:**

i) Cancellations with 30 clear days’ notice prior to the accommodation date will be refunded in full.

ii) Less than 30 days notice - No Refund, or if no payment has been received by the due date then you will be liable for the full value of the accommodation unless a replacement or substitute is found. If a refund is given then it will be made after deducting any relevant costs. Unless there is a waiting list for the period in question, it is the responsibility of the person cancelling to find a replacement. A 10% administration fee will apply to less than 30 day cancellations.

iii) Less than 30 days notice but 3 or more days notice - Our “Snow Guarantee\*” applies as follows with a $50.00 administration fee:

If fewer than 3 lifts are operational due to the lack of snow, a full refund or credit will be given provided the Booking Officer has been notified of the intended cancellation.

iv) Apart from the club’s “Snow Guarantee”, no other refunds will be considered unless both access roads are simultaneously closed for an extended time period, or the lift company closes operations.

All refunds are at the discretion of the Executive Committee except where delegated to the Booking

Officer.

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| **TARIFF – rates include GST** | | | | | | | | |
|  |  | **Value Season Rate** | | **Mid Season Rate** | | **High Season Rate** | | **Preferential Rate** |
|  |  | 7/6 to 29/6 and 6/9 to close | | 30/6 to 28/7 | | **28/7 to 5/9** | |  |
|  |  | **Guests** | **U18** | **Guests** | **U18** | **Guests** | **U18** | **Members/Affiliates/Associates** |
| **Weekly** | 7 nights | $350.00 | $240.00 | $600.00 | $340.00 | $685.00 | $450.00 | $210.00 |
| **Midweek** | 5 nights | $205.00 | $150.00 | $420.00 | $235.00 | $465.00 | $280.00 | $150.00 |
| **Weekend** | 2 nights | $145.00 | $90.00 | $190.00 | $115.00 | $230.00 | $170.00 | $80.00 |
| **Midweek Night** | 1 night | $70.00 | $45.00 | $100.00 | $65.00 | $115.00 | $75.00 | $45.00 |

**9. INTERPRETATION:**

The decision of the Executive Committee of the Eumarellah Ski Club Inc. will be final in any interpretation of these booking regulations.

**10. AFFILIATES**:

i) Are either (a) the spouse or nominated companion of a member; or (b) members' children under the age of eighteen years;

ii) Shall have equivalent booking entitlements to Members;

iii) Shall have been nominated by the Member to be on the Booking Register and be approved by the Executive. The Executive reserves the right to refuse any application.

iv) Shall agree to accept and abide by the rules and by-laws of ESC Inc; failure to do so may cause cancellation of their status.

v) Cannot transfer their status.

**11. ASSOCIATES:**

i) Are either (a) Members' children aged between eighteen (18) and twenty-one (21) years old at the 1st January 2019; or (b) others approved by the Executive.

ii) Shall be entitled to the same rates as Members.

iii) Shall apply to be on the booking register before the 5th March 2019 and be approved by the Executive. The Executive reserves the right to refuse any application.

iv) Shall agree to accept and abide by the rules and by-laws of Eumarellah Ski Club Inc.

v) Cannot transfer their status.

vi) Shall satisfy all work party requirements (or fee in lieu) as stated in the ESC Inc by-laws prior to the commencement of the 2019 season.

vii) Shall be required to pay an annual fee of $20.00 that is to be paid with their first booking.

Members will be responsible for any outstanding debts incurred by their Associates should the Associate default on booking payments or fail to undertake their work party commitments.

\*As per the Mount Hotham lift company:

http://www.mthotham.com.au/plan-my-trip/accommodation/hotham-snow-guarantee/